

# COVID19 GUIDANCE

## LAB PROCEDURES

### To our patients:

Little River Medical Center is dedicated to the safety of our patients and our workforce during the coronavirus (COVID-19) pandemic.

Management of chronic conditions (heart disease, diabetes, hypertension, asthma or COPD) frequently requires periodic monitoring of blood tests, such as Hemoglobin A1c, blood counts, metabolic/kidney function test panels, thyroid tests, blood counts, and others.

*To make it as safe as possible for you to come to the center for these tests, we ask that you:*

1. Please do not come in for labs until that period of self-isolation has elapsed, if you have been advised to self-isolate for a period of time because of possible coronavirus illness or exposure.
2. Confirm your lab appointment when you get a reminder by telephone, e-mail or text.
3. When you arrive at the center, call the front desk to check in from your car. The numbers for each site:
  - Little River office:** (843) 663-8000, ext 7020
  - Loris office:** (843) 663-8000, ext 5403
  - Carolina Forest office:** (843) 663-8000, 7033
  - Myrtle Beach office:** (843) 663-8000, ext 7042
  - Health Access office:** (843) 663-8000, ext 7004
  - South Strand office:** (843) 663-8000, ext 7180
4. Update your insurance or other needed information by telephone and leave your mobile phone number with the Customer Service Representative.
5. When it's your turn to come to the lab, we will call you in your car. Go directly to the lab; do not stop at the front desk other than to ask to be let into the lab.
6. After your blood tests are drawn, if payment is required, check out at the check-out window. If payment is not needed, go directly to your car.
7. If you do not have an existing lab follow-up appointment call scheduling at 843-66308000, option 1 to make an appointment for a telemedicine visit.